



OBT

OBT Course Outline

3. SUPERVISORY SKILLS - LEVEL 3

Main Aims and Key Benefits:	<p>This is one of three Supervisory Skills programmes designed to provide key management skills for team members new to, or with minimal experience of, a supervisory role.</p> <p><i>NB: Although Supervisory Skills Level 2 and Level 3 need not be attended in order, supervisors new to the role may benefit from attending Supervisory Skills – Level 1 initially</i></p>
Course Content:	<ul style="list-style-type: none"> ▪ The range of leadership styles, their benefits and potential impact on individuals and their performance ▪ Identifying course participants’ own leadership styles and reflecting on these in relation to their team members ▪ Considering what makes an effective team and the benefits of teamwork ▪ The stages of team development and how a manager can support this ▪ Demonstrate the most effective approach to solving staff problems ▪ Personal Action Plans
Training Methods:	<ul style="list-style-type: none"> ▪ Presentations ▪ Syndicate exercises ▪ Group discussions ▪ Role plays ▪ Personal Action Plans
Who will benefit:	<p>Junior managers and supervisors new to, or with minimal experience of, their role</p>
Duration:	<p>1 day</p>
Certification:	<p>OBT and Progressive Training</p>
Training Provider:	<p>Progressive Training</p>

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